



Dear Parent / Carer,

16th September, 2021

Year 11 Parents' Online Consultation Evening Thursday 30th September, 2021

You and your child/children are invited to take part in the **Parents' Online Consultation Evening on Thursday 30th September** to discuss your son/daughter's progress with his/her teachers. Appointments can be made between 4 p.m. and 6.30 p.m.

You will be able to book your own appointments online via the Parents Evening Booking System under the Parents tab on the school website. Please refer to the instructions below for booking your appointments and joining the Online Parents Consultation Evening with a laptop, tablet, computer or phone. If you will be unable to access a video call, please let us know.

Due to time constraints on the evening it is necessary to restrict appointments to a maximum of five minutes. We suggest you make appointments primarily in subjects where your child is not performing as well as they should be.

The online appointment booking system for Year 11 will become "live" at 7pm on Monday 20th September. The system will close at midnight on Sunday 26th September.

Appointments will be available on a first come, first served basis. We advise that you make your appointments promptly to avoid disappointment. Should you wish to make any changes after this date please contact the School Office.

We look forward to seeing you and your child/children online on Thursday 30th September. If you have any queries regarding the evening please email office@hccs.info .

Yours sincerely,

Mr B Gallagher
Year 11 Learning Intervention Manager

Parents Online Consultation Appointment Booking System Instructions

1. Go to www.hccs.info
2. Click on the 'Parents' button on the grey title bar
3. Click on 'Parents Evening Bookings System.'
4. Complete 'Your Details' and 'Your Child's Details' your child's name should be his/her **preferred** name. For example, his preferred name may be Alfie but his full name may be Alfred. The system will only recognise the preferred name.
5. Click login and continue
6. Click on event – Year 11 Parents' Online Consultation
7. A list of appointments will appear for your child's teachers. Proceed to the booking page and click on the time slot you wish to book.
8. There will be no 'travel time' for Parents between appointments.
9. Follow the instructions on the screen and once your appointments are made you will receive an email confirmation to this effect (if you have not received a confirmation then please check your junk mail)
10. Please note: The option to add an additional parent/carer to your appointments on a separate device/location is available. To do this, make your bookings as above and then add the additional parent/carer's name and email address and give consent so they can join your appointments.
11. If you miss the deadline for booking then please email office@hccs.info and appointments can still be made until the day before the Parents' Evening.
12. A reminder of your appointments will be emailed on the day of the Parents' Online Consultation

Instructions for the Video call

A smartphone/laptop or computer with a webcam can be used.

- ***Please log in using the email you made the appointments with*** and follow steps 1 – 6 listed above or use the link on the appointment reminder email.
- Once logged in, press the ***Join Video Appointments*** button (this is available 60 minutes before appointments start)
- Allow camera/microphone access
- When your appointment is due to start click ***Start Appointment*** button
- When the teacher joins the appointment they will appear in the main part of the screen and you can start the discussion with them
- The remaining time will countdown at the top of the screen
- When the countdown stops the appointment time is over and the appointment will always end automatically at the scheduled time – ***Please be aware you may be stopped mid conversation due to this***
- The ***Start Next Appointment*** button will be displayed if you have a consecutive appointment. Click when you are ready to proceed. ***Note that if you delay the start of the appointment it will not extend the appointment time and it will always end at the scheduled time***

A demonstration of the Video call is available to watch on the main school website; click the Parents tab and then click Information Evening.